



POSTPONEMENT Q&A

Q1: Why is the conference postponed?

A: At the time this decision was made, it was in an abundance of caution. As we monitor the evolving situation, we will reschedule the conference for a future date to ensure a successful and impactful event when it becomes safe to do so.

Q2: Why is it postponed and not cancelled?

A: It's important for Illinois travel and tourism partners to gather at the Governor's Conference every year to learn, network and grow as an industry. As such, we are committed to rescheduling the event for a future date to ensure a successful and impactful event at a time more conducive to public events and travel.

Q3: When will the conference be rescheduled?

A: We are evaluating options at this time and will provide an update as soon as possible.

Q4: What if I can't attend the rescheduled date?

A: Your conference registration will be transferred to the rescheduled dates but per our refund policy, there will be no refunds. However, we understand this is an unexpected situation so will allow your badge to be transferrable.

Q5: Will I get my sponsorship/exhibitor money back?

A: Given the unexpected postponement due to circumstances out of our control, we will transfer all your sponsor and/or exhibitor dollars to the rescheduled conference.

Q6: What about my award submission?

A: We will hold the awards ceremony during the rescheduled conference and announce all the winners at that time.

Q7: Will you still share the State of the State?

A: The State of the State address is postponed until the conference has been rescheduled.

Q8: Will the speakers be the same when it's rescheduled?

A: That is our goal and we are working with the speakers to determine a path forward.